

# Temuku Africa Privacy Policy

Effective Date: 20 June 2025

## 1. Scope of This Policy

This policy applies to all personal data we collect from:

- Website visitors and online users
- Customers and partners engaging with our services
- Participants in programs or initiatives we facilitate
- Applicants, contractors, and suppliers

## 2. Information We Collect

### A. Information You Provide to Us

- Name, email, phone number, postal address
- Company name and contact details
- Payment and billing information
- National ID or company registration
- Content of emails, feedback, or support inquiries

### B. Information We Collect Automatically

- IP address, browser type, OS
- Website usage metrics and device data

### C. Information from Third Parties

- Marketing platforms, partners, credit agencies, public sources

## 3. How We Use Your Information

We use your information to:

- Deliver services
- Respond to support
- Communicate updates
- Process payments

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- Improve experience
- Meet compliance

## 4. Who We Share Your Information With

We share data with:

- EPC partners
- Cloud providers
- Financial/payment processors
- Legal and regulatory bodies
- Advisors and marketing providers (if opted-in)

## 5. Cookies & Tracking Technologies

Cookies are used to:

- Remember preferences
- Analyze traffic
- Improve functionality

You can manage cookies in your browser.

## 6. International Transfers

Data may be transferred internationally with proper safeguards in place, including Standard Contractual Clauses or equivalent measures.

## 7. Data Retention

Data is kept for the duration of engagement + 7 years or longer if legally required.

## 8. Your Rights

You may:

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- Access, correct, delete, restrict or object to data use
- Request portability or withdraw consent

Contact: [admin@temuku.africa](mailto:admin@temuku.africa)

## 9. Marketing Choices

Unsubscribe via links in emails or contact [admin@temuku.africa](mailto:admin@temuku.africa) to manage preferences.

## 10. Children's Privacy

Our services are not for children under 16. We delete such data when discovered.

## 11. Data Security

We use encryption, access controls, and internal security practices to protect your data.

## 12. Changes to This Privacy Policy

We may revise this policy periodically. Continued use implies acceptance of updates.

## 13. Contact Us

Temuku Africa (Pvt) Ltd

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