

Temuku Africa Privacy Policy

Effective Date: 20 June 2025

1. Scope of This Policy

This policy applies to all personal data we collect from:

- Website visitors and online users
- Customers and partners engaging with our services
- Participants in programs or initiatives we facilitate
- Applicants, contractors, and suppliers

2. Information We Collect

A. Information You Provide to Us

- Name, email, phone number, postal address
- Company name and contact details
- Payment and billing information
- National ID or company registration
- Content of emails, feedback, or support inquiries

B. Information We Collect Automatically

- IP address, browser type, OS
- Website usage metrics and device data

C. Information from Third Parties

- Marketing platforms, partners, credit agencies, public sources

3. How We Use Your Information

We use your information to:

- Deliver services
- Respond to support
- Communicate updates
- Process payments

Temuku Africa Privacy Policy

Effective Date: 20 June 2025

- Improve experience
- Meet compliance

4. Who We Share Your Information With

We share data with:

- EPC partners
- Cloud providers
- Financial/payment processors
- Legal and regulatory bodies
- Advisors and marketing providers (if opted-in)

5. Cookies & Tracking Technologies

Cookies are used to:

- Remember preferences
- Analyze traffic
- Improve functionality

You can manage cookies in your browser.

6. International Transfers

Data may be transferred internationally with proper safeguards in place, including Standard Contractual Clauses or equivalent measures.

7. Data Retention

Data is kept for the duration of engagement + 7 years or longer if legally required.

8. Your Rights

You may:

Temuku Africa Privacy Policy

Effective Date: 20 June 2025

- Access, correct, delete, restrict or object to data use
- Request portability or withdraw consent

Contact: admin@temuku.africa

9. Marketing Choices

Unsubscribe via links in emails or contact admin@temuku.africa to manage preferences.

10. Children's Privacy

Our services are not for children under 16. We delete such data when discovered.

11. Data Security

We use encryption, access controls, and internal security practices to protect your data.

12. Changes to This Privacy Policy

We may revise this policy periodically. Continued use implies acceptance of updates.

13. Contact Us

Temuku Africa (Pvt) Ltd

Website: www.temuku.africa

Email: admin@temuku.africa

Phone: +263 775 821 247

Harare, Zimbabwe